

Chapters Health System, Inc POLICY AND PROCEDURE MANUAL		Page 1 of 2
Policy: Hospice House Visitation	Approved By: Not Assigned	Effective Date: Not Set

This policy is applicable to the following Chapters Health System, Inc organization or organizations (the "Organization(s)"): Chapters Health CareNu, Chapters Health Foundation, Chapters Health Palliative Care, Chapters Health Pharmacy, Chapters Health Staffing, Chapters Health System, Chapters Health Home Care, Chapters Health Hospice, Good Shepherd Hospice, Hospice of Okeechobee, HPH Hospice, LifePath Hospice

Policy

It is the policy of the above Organization(s) to ensure loved ones are allowed in-person visits of patients in any of our freestanding hospice facilities.

Procedure

1. Visitation is allowed 24 hours a day 7 days a week. There is no current restriction on the number of visitors a patient may have at any one time.
2. Visitors will be screened and temperature checked at each and every entry even if on the same day.
 - a. Any visitor who screens positive or has a known positive will be denied entry.
3. All visitors will be instructed on proper handwashing, social distancing, and precautions to prevent the spread of COVID-19.
4. Children will be allowed at the discretion of the family and those older than two years of age must be wearing a mask.
5. Visitors are encouraged to use phone calls, video chats (FaceTime, Skype) or other messaging to communicate as much as possible and share updates.
6. Appropriate Personal Protective Equipment (PPE) is determined based on the COVID-19 status of the patient and the number of visitors in the patient room.

Positive or Positive Screened Patients

1. All visitors will need to remain in the patient's room and may not congregate in common areas of the facility.
2. Visitors will be required to wear a surgical mask, eye protection, gown, and gloves.

Negative or Negative Screened Patients

1. All visitors will need to wear a face mask while entering/leaving the building or being in any common area of the facility.
2. While in the patient room, the following guidelines should be followed:
 - a. Four or fewer visitors must social distance but the face mask is optional.
 - b. Five or more visitors must wear facemasks in the patient room as social distancing may not be feasible.

Chapters Health System, Inc	Policy: Hospice House Visitation	Page 2 of 2
------------------------------------	---	-----------------------

References:

Standards:

Regulatory Citations:

L-Tag(s):

Links: [Insert links to Related Policies & Guidelines; put None if none; *don't leave blank*]