



CHAPTERS
HEALTH® SYSTEM

Understanding Your Care Options

For more information, call 813-357-5730 or visit www.chaptershealth.org.

	Palliative Care	Care Connect	Hospice
Who can receive care?	Individuals with a serious illness who may have pain or other symptoms such as nausea, loss of appetite, difficulty sleeping, shortness of breath, fatigue and/or anxiety or who need assistance with complex medical decision making	Individuals with congestive heart failure (CHF), chronic obstructive pulmonary disease (COPD), cancer or HIV/AIDS while still receiving curative treatment and have a six-month-or-less prognosis	Individuals diagnosed with a life-limiting illness and a certified prognosis of six months or less; for all ages with any type of illness, including amyotrophic lateral sclerosis (ALS), cancer, CHF, COPD, kidney disease, lung disease, multiple sclerosis (MS), Parkinson's disease, stroke and dementia
What services are provided?	<ul style="list-style-type: none"> • Consultations with multidisciplinary palliative care team, including physicians, nurse practitioners and social workers • Pain and non-pain symptom management • Assistance with complex medical decision making • Care coordinated with your doctor • Assistance with personal and community resource needs and emotional support 	<ul style="list-style-type: none"> • Case management • Care coordination • Nursing • Social work • Home health aide/homemaker • Volunteer • Chaplain • Bereavement • Nutritional support 	<ul style="list-style-type: none"> • Clinical team available 24/7/365 • Skilled nursing care for pain control and symptom management • Coordination of care, services and support • Help with activities of daily living and personal care needs • Guidance for caregivers • Medication, medical supplies and equipment • Therapies (physical, occupational, speech and respiratory) when medically needed • Help with personal and community resources • Emotional and spiritual support for patients and families
How are services paid for?	Medicare Part B, most private insurance, standard co-pays and deductible apply	Hospice receives a monthly fee from Medicare A to provide services with no out-of-pocket expenses for the patient.	Medicare Part A, most private insurance <i>Note: Hospice does not require a co-pay.</i>
Will Medicare, Medicaid and/or private insurance pay for home health?	Yes, the palliative care team works closely with home health to meet your needs.	Yes	No, they will not cover home health at the same time you are receiving hospice care.
Can I have a “private duty” caregiver?	Yes	Yes	Yes