



# Chapters Health System Overview for Medical Staff August 2018



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HEALTH® SYSTEM

GOOD SHEPHERD HOSPICE • LIFEPAATH HOSPICE  
HPH HOSPICE • HPH HOME HEALTH • PALLIATIVE CARE

# Chapters Health System

## System Mission

To provide support and care for people in our community with or affected by advanced illnesses by offering a wide variety of compassionate healthcare choices



# Post Acute Care Model

Home Health

Palliative Care

Hospice

**post-acute care:**  
additional support and enhanced care planning provided to both terminal and complex non-terminal patients after their discharge from the hospital to help avoid or prevent further hospitalizations.



# Services Provided



Home Health, DME, Hospice Care, Palliative Care, Pharmacy, Respiratory Therapy, Volunteers and Bereavement



# Where is Care Provided?

Our teams visit patients in the comfort of their “home.”

Home can be a house, assisted living facility or nursing home.

Our teams also visit the patient in hospitals and in our in-patient facilities.



# Home Connect



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# Home Health Care Services

## Full Service Home Health

- CHF/COPD care
- Post stroke care
- Orthopedic care
- Respiratory care
- Diabetes management
- Intravenous (IV) therapy
- Wound care
- Pain management
- PT/OT/ST services

## Private Duty Services

- Light housekeeping, meal preparation and personal care
- Transportation for grocery and medication pick-up
- Transportation for doctor visits

# Palliative Care as Concurrent Care and Bridge to Hospice





# Hospice Care



***“Dying is not primarily a medical condition, but a personally experienced, lived condition.”***

**- William Bartholme MD, 1997**

# Modern Definition of Hospice

A philosophy or an approach to care that weaves together contemporary medicine, compassion and caring to provide quality of life in the midst of life-limiting illness.





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# Chapters Health System

## Hospice Statistics

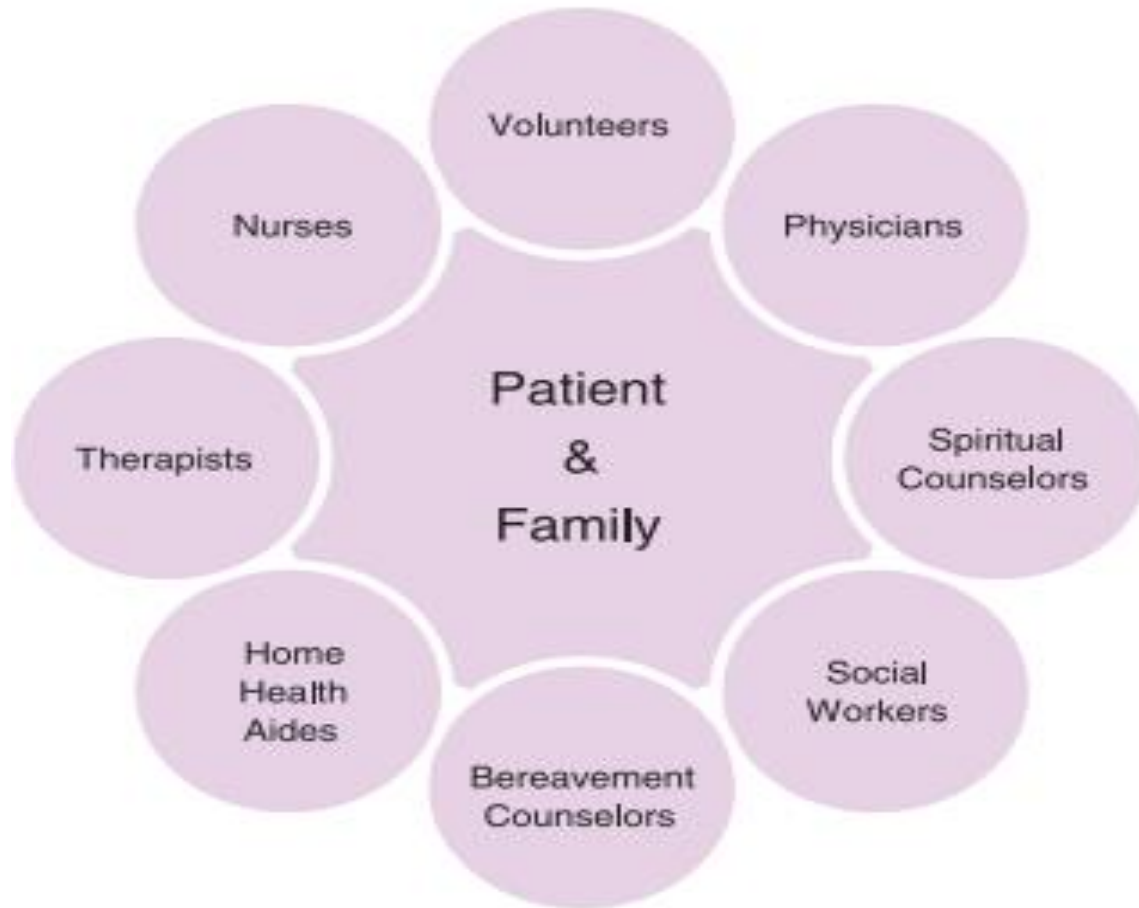
- Average daily census: 2,400
- Staff numbering: 1,500
- Medical staff: 78 (physicians and ARNPs)
- Uncompensated or charity care: \$4.2 million
- Volunteers: 1,590
- Inpatient Beds: 156
- As a non-for-profit hospice organization, patients are NOT denied care due to an inability to pay

# Hospice Levels of Care

- **Routine** - routine home care
- **Continuous Home Care** –bedside crisis care in the home
- **Inpatient** – hospice house, hospital, or contracted nursing homes
- **Respite** – provides a break for caregivers



# The Team Approach To Care



# The Team Approach

- Interdisciplinary team meets weekly to collaborate together.
- Reviews each patient individually.
- Develops an integrated plan of care with the focus on patient and family/caregiver needs.

# Support for the Survivors

- Hospice supports survivors through the patient's death and beyond.
- Family care includes bereavement services and grief support for at least one year.

